

## LEADERSHIP SKILLS

The importance of excellent management and inspirational leadership can never be underestimated. Good leadership is essential for improving staff morale which in turn leads to greater efficiency, and enhanced customer service.

This workshop is suitable for you if you are new to, or already in management. You will evaluate your own leadership style and be introduced to the principles of effective leadership. You will gain the tools and skills necessary to develop your leadership skills and style and apply this new learning in your workplace.

### Do I need any experience?

No. Our trainers have designed the workshop to give you all the information and training you need to develop your skills.

### What if I can't fit it in?

The Business Solutions @ Northbrook team understand how hectic life can be sometimes; it's for this reason that we're happy to customise this workshop for individual employers and ensure flexible delivery, either on your premises or at Northbrook College (A company costing will be provided once your training needs are finalised).

### What will I gain from this course?

Upon completion of this workshop you will receive a Northbrook College Certificate of Attendance, easy to follow handouts, and enough knowledge to proceed and progress onto other workshops and IT courses.



### What will I learn on this course?

This workshop will cover:

- > Management styles
- > What is the most common style of leader?
- > Does the style of leadership matter?
- > Leadership styles evaluated
- > What is the best style of management?
- > Team based management
- > Effective leadership of people
- > Leader as coach
- > Motivation – creating the environment in which people motivate themselves
- > Motivation in practice
- > Measuring success

### What are the specific details?

<b>Price</b>	£175.00
<b>Duration</b>	One day

For the latest course information including dates, please visit our website and select 'Our Training' from the top right of the page:

[www.northbrook.ac.uk/BusinessSolutions](http://www.northbrook.ac.uk/BusinessSolutions)

### How do I enrol or get further information?

For further information, or enrolment, please contact the Business Solutions @ Northbrook team on:

☎ (01903) 606 114

✉ [business.solutions@nbcoll.ac.uk](mailto:business.solutions@nbcoll.ac.uk)

🌐 [www.northbrook.ac.uk/BusinessSolutions](http://www.northbrook.ac.uk/BusinessSolutions)

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